



*"It's all about the Service"*

## QUALITY POLICY

Australian Pressure Testing Services is a NATA accredited pressure testing and calibration service provider. It is the Policy of the company to provide our customers with Quality service, that meets all expectations and where possible within tight timelines. It is also company Policy to develop and maintain a strong working partnership with all our customers for a mutually beneficial outcome. As an integral part of overall management, the International Standard's ISO 9001 and ISO 17025 provide the model for our Quality Management System. This System will be continuously maintained.

### **Our Objectives Are:**

- Provide all services with the highest level of commitment to client timelines and targets.
- Ensure all pressure testing and activity records are fully traceable and satisfy all the requirements of relevant construction/testing standards.
- Maintain our emphasis on continuous improvement, which includes an objective to surpass industry standards. Our commitment to continuous improvement will further establish our company as a leader in our industry.
- Reinforce our policy to encourage safe work practices, quality planning, good house keeping and equipment maintenance at all times.
- To provide adequate resources for employees and all levels, to fulfil their responsibilities as directed under this policy.
- Ensure we work closely with our clients, suppliers, local communities, and other interested parties to continually improve our processes.
- Periodically review and revise our Quality Policy and procedures to maintain their relevance.

### **Management Responsibilities:**

- To ensure that this policy is recognised and understood by all employees and visitors where applicable
- Keep a focus on the disciplined commitment, skill and expertise and co-operation of all employees working under their direction
- To train staff to have the appropriate skill and experience to ensure every operation is completed with the utmost respect for quality
- Systematically address defiance's and deliver opportunities for improvement
- Demonstrate their own commitment to our Quality System by complying with this policy

### **APTS Employees are required to:**

- Follow quality instructions and lawful instructions of APTS
- To comply with relevant Quality Legislation and Regulations
- Demonstrate their commitment to our Quality System by adhering to this policy
- Report all quality related incidents and accidents to relevant management
- Complete all operations in a manner that reduces quality risks, hazards

Paul Newbound  
CEO